

TERMS & CONDITIONS

Dokk, prilagojene rešitve, Marin Štefanec s.p. is the sole proprietor of the www.dokk.store, products and service that do come connected with it.

By placing an order you are subject to terms and conditions set out in this section. In order for contract agreement, you have to provide all the details that you have been asked for while finishing the desired order. These details are needed solely for the purpose of contract agreement and delivery. All of the details that you will provide have to be true and accurate. In case a mistake in providing details has been made, which has affected the contract performance, the seller will not take any responsibility for using the data the buyer has provided.

Each customer does have responsibility to check their legislation adherence regarding the products they wish to order.

Product prices shown are final prices, including Value Added Tax (VAT) as defined in Slovenia in the moment of the viewing the online store. Should there be any VAT-related retrospective changes needed for legislation adherence, we reserve the right to do so, regardless of possible financial consequences on either side (seller or buyer).

All orders require the acceptance of prices and product characteristics as detailed in its product description.

In case any of the products are not available and do not partake in the pre-order scheme, seller reserves the right of cancelling the order and refunding the entire amount to the buyer. This right is not affected by the actual visualization of the stock / out of stock information or it's equivalent.

DOKK will not assume any responsibility for physical damage that could have occurred while using (actively or passively) our products. It is buyer's responsibility to set up all measures needed to prevent damage in case of product failure.

Returning the products or warranty claims are carried out in accordance with information stated in Returns section.

All of the products are represented in the best possible way to ensure high compliance between pictured and actual products. We reserve the right to possible visual deviations and kindly suggest our customers for understanding. Photographs used to demonstrate products do not belong to the contract obligations.

DOKK reserves the right to modify webpage (content, product prices, product availability) at any moment without prior notification. Actions already taken by the user will not be cancelled, but could prevent you from e.g. finishing the payment under the same conditions.

Order, warranty, delivery and returns sections stated in Help category are further defining clear framework regarding contract performance. As such, they represent an integral part of Terms & Conditions that applies to operation of this online store.

All of the website content does lawfully belong to Dokk, prilagojene rešitve, Marin Štefanec s.p, if not stated otherwise in reference section. Use of website content is allowed only by prior approval from the owner.

Dokk, prilagojene rešitve, Marin Štefanec s.p. reserves the right to take legal actions against buyers that show clear signs of harmful and forbidden by EU law actions. It is forbidden to anyhow intentionally interfere with any of the processes automatically (website functioning) or manually provided by DOKK, with the goal of inducing harm or gaining unfair benefit.

PRIVACY AND SAFETY

All of the data obtained through our site is processed in accordance with GDPR Regulation (EU) 2016/679.

We do not store any of your non-necessary data without your consent. Once approved, non-necessary data obtained serves exclusively to optimize your website experience, perform contract agreements and inform you with marketing materials (if you wish and agreed to receive the latter).

You may at any point have an insight into the data that is stored with us. You may also require us to delete all of the stored data that is indirectly or directly connected with you. You can perform either of this through written request addressed to us at info@dokk.store.

DOKK will not assume any responsibility for any damage or harms that could have been done to your computer equipment as a result of interacting with our website.

CHANGES TO TERMS AND CONDITIONS

Applicable law and our practices change over time. If we decide to update our privacy policy, we will post the changes on our sites. If we change the way in which we process your personal data, we will inform you with the changes, or where legally required, request your consent prior to implementing such changes.

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